



Mobile Device Proficiency Questionnaire (MDPQ)

About the MDPQ

This questionnaire asks about your ability to perform a number of tasks with a **mobile device**.

What is a Mobile Device?

A mobile device is a device that allows you to perform many of the same tasks as a standard computer but without the use of a physical keyboard and mouse. Instead, these devices use a touchscreen as their interface between the user and computer programs (called Apps – short for applications).



Mobile devices come in many sizes. Depicted above are two different sized tablets, as well as a smartphone. These are the types of devices we are interested in.

Please answer each question by placing an X in the box that is most appropriate.

If you have not tried to perform a task with a mobile device or do not know what a task is, please mark “NEVER TRIED”, regardless of whether or not you think you may be able to perform the task. **Remember, you are rating your ability to perform each of these tasks specifically using a mobile device (tablet or smartphone).**

1. Mobile Device Basics

Using a mobile device I can:	Never tried (1)	Not at all (2)	Not very easily (3)	Somewhat easily (4)	Very easily (5)
a. Turn the device on and off					
b. Charge the device when the battery is low					
c. Navigate onscreen menus using the touchscreen					
d. Use the onscreen keyboard to type					
e. Copy and paste text using the touchscreen					
f. Adjust the volume of the device					
g. Adjust the screen brightness					
h. Adjust text size					
i. Connect to a Wi-Fi network					

2. Communication

Using a mobile device I can:	Never tried (1)	Not at all (2)	Not very easily (3)	Somewhat easily (4)	Very easily (5)
a. Open emails					
b. Send emails					
c. Send the same email to multiple people at the same time					
d. Store email addresses in an email address book or contact list					
e. View pictures sent by email					
f. Send pictures by email					
g. Post messages to Social Media Networks (e.g. Facebook, Twitter, Instagram, Google Plus)					
h. Use instant-messaging (e.g. AIM, Yahoo Messenger, MSN Messenger)					
i. Use video-messaging (e.g. Skype, Google Hangout, FaceTime)					

3. Data and File Storage

Using a mobile device I can:	Never tried (1)	Not at all (2)	Not very easily (3)	Somewhat easily (4)	Very easily (5)
a. Transfer information (files such as music, pictures, documents) on my mobile device <i>to</i> my computer					
b. Transfer information (files such as music, pictures, documents) on my computer <i>to</i> my mobile device					
c. Store information with a service that lets me view my files from anywhere (e.g. Dropbox, Google Drive, Microsoft Onedrive)					

4. Internet

Using a mobile device I can:	Never tried (1)	Not at all (2)	Not very easily (3)	Somewhat easily (4)	Very easily (5)
a. Use search engines (e.g. Google, Bing)					
b. Find information about local community resources on the Internet					
c. Find information about my hobbies and interests on the Internet					
d. Find health information on the Internet					
e. Read the news on the Internet					
f. Make purchases on the Internet					
g. Bookmark websites to find them again later (make favorites)					
h. Save text and images I find on the Internet					

5. Calendar

Using a mobile device I can:	Never tried (1)	Not at all (2)	Not very easily (3)	Somewhat easily (4)	Very easily (5)
a. Enter events and appointments into a calendar					
b. Check the date and time of upcoming and prior appointments					
c. Set up alerts to remind me of events and appointments					

6. Entertainment

Using a mobile device I can:	Never tried (1)	Not at all (2)	Not very easily (3)	Somewhat easily (4)	Very easily (5)
a. Use the device's online "store" to find games and other forms of entertainment (e.g. using Apple App Store or Google Play Store)					
b. Watch movies and videos					
c. Listen to music					
d. Read a book					
e. Take pictures and video					

7. Privacy

Using a mobile device I can:	Never tried (1)	Not at all (2)	Not very easily (3)	Somewhat easily (4)	Very easily (5)
a. Setup a password to lock/unlock the device					
b. Erase pictures and videos stored on the device					
c. Erase all Internet browsing history and temporary files					
d. Reset the device to factory settings, erasing all account information					

8. Troubleshooting & Software Management

Using a mobile device I can:	Never tried (1)	Not at all (2)	Not very easily (3)	Somewhat easily (4)	Very easily (5)
a. Restart the device when it is frozen or not working right					
b. Update games and other applications					
c. Close games and other applications					
d. Delete games and other applications					
e. Upgrade device software					